



COMMUNITY NETWORK VOLUNTEER

making Wythenshawe a better place to grow older

CNV Lead: Marie Greenhalgh

email: thegpprojects@live.co.uk

ROLE: Community Network Volunteer (CNV)

PURPOSE: This is an exciting, varied and fluid role in a local neighbourhood. Connecting older residents to their wider community, through befriending visits, signposting to support services, social, cultural and outdoor activity in the area.

https://secure.manchester.gov.uk/info/200091/older_people/7115/older_peoples_charter/3

https://secure.manchester.gov.uk/info/200091/older_people/7116/our_age-friendly_work

Responsibilities:

- *Attend initial volunteer induction training both face to face and online. (8 hours inclusive)*
- *Attend community network volunteer catch ups in local spaces. (Once every 6 weeks.)*
- *Undergo an enhanced DBS Check.*
- *Familiarise yourself with the designated community, the people, places, commerce and retail, open green spaces, parks and streams, through local visits, online research and networking with other volunteer groups.*
- *Use this knowledge to connect older residents to appropriate services, groups, advice, information and guidance.*
- *Be willing to share findings with other CNV.*
- *Be willing to telephone, text or email a weekly update to Lead CNV.*
- *To uphold the values of the Age Friendly Manchester Strategy. (Refer to Manchester Older Peoples Charter.)*
- *To respond to invites for Open Days or other events to promote WGN.*
- *Attend occasional additional training sessions as identified by the Lead CNV.*

Personal Qualities/Skills Required:

Either; Someone who has an empathy and understanding of ageing and the principles of an age friendly neighbourhood.

Or; A professional health and social care worker with experience of care of older people, family as carers and support services.

- *Accepting of peoples differences.*
- *Knowledge of local services for older residents in Wythenshawe.*
- *Demonstrate effective communication skills.*
- *Be friendly, open, reliable and honest.*

Time Commitment:

This is open ended however, Community Network Volunteers are required to commit to a minimum of one hour a week to befriending and one hour a week to research of neighbourhood resources.